



Students of Escola Luso-Chinesa Tecnico-Profissional Visit Galaxy Macau to Observe the Daily Operation of the Hotel Industry

April 28, 2014 - To enhance young people's understanding of the tourism and hospitality industry, Galaxy Entertainment Group ("GEG") specially offered 19 students of Escola Luso-Chinesa Tecnico-Profissional a field trip to learn about the various leisure and entertainment facilities of Galaxy Macau™. The activity also gave the students further insight into daily housekeeping operations through the demonstration of room make-up procedures by the hotel staff.

The field trip began with a visit to the guest room in each of the deluxe hotels situated in Galaxy Macau, namely Galaxy Hotel™, Banyan Tree Macau and Hotel Okura Macau. In order to have a better understanding of the daily housekeeping routine, the participants are not only given the opportunities to see how a bed was made professionally, but they also gained hands-on experience by fixing the beds together with the hotel housekeepers.

The field trip continued with a guided tour around some of Galaxy Macau's signature offerings including the 350-ton white sand beach that frames the 4,000sqm Skytop Wave Pool on the Grand Resort Deck, and the shopping outlets and restaurants at the East and West Promenades. The students were also introduced to the exquisite 3D model of Phase 1 and 2 at the main lobby to preview the future exterior of the resort property.

The students from Escola Luso-Chinesa Tecnico-Profissional are enrolled in the course of "Introduction to Hotel Industry" organized by Institute for Tourism Studies. As one of the learning activities provided by the course, the students went on the field trip to Galaxy Macau last week to gain a better idea of how a large-scale resort hotel operates.

"I have learnt a lot from the visit. It made me realize that running a successful hotel was not only about keeping the environment clean and comfortable, but it was also about



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being able to anticipate the customers' needs and to enrich their holiday experience through a variety of leisure and entertainment amenities," Lei Chon Kit, a participating student, said after the visit. Kenneth Kung, the lecturer of the course, thanked GEG for this valuable learning opportunity, which is greatly useful for the students to continue their study and to develop their future career in the hospitality industry.

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Photo Captions:



P001: The students are provided the opportunity to experience how a bed was made professionally, such as tucking in bed sheets and putting on pillow cases.



P002: The students gain hands-on experience by fixing beds under the instructions of the housekeeper.



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P003: Accompanied by the GEG team members, the students visit the guest rooms in Galaxy Hotel, Banyan Tree Macau and Hotel Okura Macau.



P004: The students also take a close look at the exquisite 3D model of Phase 1 and 2 to preview the future exterior of the resort property.