



Galaxy Entertainment Group received seven awards from the “MORS Gold Pin Competition 2011”

November 24, 2011 – Galaxy Entertainment Group (“GEG”) received seven awards from “Macao Occupational Skills Recognition System (“MORS”) Gold Pin Competition 2011” organized by Institute for Tourism Studies and became the biggest winner of the competition. GEG team members demonstrated a high level of professionalism as they competed with more than 300 contestants from other hoteliers during the competition, winning themselves wide appreciation within the industry.

This is the third year for GEG to participate in the competition and GEG received a record breaking total of seven Gold Pins. The huge success marks the progress made by GEG as well as its team members over the years. long Kuok Un, Front Desk Supervisor of Galaxy Macau™, was the winner of the competition for “Front Desk Agent / Customer Relations Officer”. Though facing a lot of pressures from other competitors, long Kuok Un, with the support of the company and his colleagues, managed to cope with the stress and deliver his best performance in the competition. He said, “I had been working so hard to prepare for the competition for the past few months. I wanted to be at the best when competing against other contestants. I would also like to say thanks to GEG who has provided us with vocational trainings from time to time, so that we can continue to improve our service quality.”

Lok Chi Meng, Assistant Shift Manager of the Security Department of StarWorld Hotel and Casino (“StarWorld Macau”) battled down the rivals in the competition for “Security Officer for Tourism and Gaming Industry” and took home the Gold Pin Award. He said, “Having joined the company for more than five years, I have encountered numerous difficult situations such as handling customer disputes and I have developed effective problem solving skills. I believe it is my rich experience that made me stand out in front of the judges.”



銀娛 GEG

Coming from various departments across Galaxy Macau and StarWorld including Food & Beverage, Hotel Operations, Security and Housekeeping, the 7 award recipients entered competitions for “Bartender”, “Chinese Cook – Cantonese Dim Sum (Intermediate Level)”, “Waiter / Waitress (Chinese Restaurant Service)”, “Room Attendant”, “Security Officer for Tourism and Gaming Industry” and “Front Desk Agent / Customer Relations Officer” in accordance with their professions. The first round of the contest consisted of written examinations and skill evaluations. The second round was a showcase of technical skills and the contestants with the highest scores would enter the final. After rounds of elimination, 14 GEG members were admitted to the final and after a tight battle in their respective fields, 7 of them were ultimately crowned the winners, bagging almost one-third of the total awards.

The juries, formed by members of respectful persons and instructors related to the industry, observed closely the performance of each contestant throughout the competition. Two finalists with the highest scores would become the winners of each occupation. In recognition of their outstanding performance, each finalist was granted a MORS certificate and the final winners were awarded a MORS Gold Pin, MOP\$6,000 cash prize and a sponsorship of MOP\$2,000 for training courses at the Institute for Tourism Studies.

– End –



銀娛 GEG

Photo Caption:



P001: Participants from GEG were overjoyed to take home nearly one-third of the total awards.



銀娛 GEG



P002: With rich experience, Assistant Shift Manager of Security Department Lok Chi Meng was able to answer the questions raised by the host.



銀娛 GEG



P003: Floor Attendant of StarWorld Chen Wei Guang neatened the bed skillfully.



銀娛 GEG



P004: Front desk supervisors of Galaxy Macau long Kuok Un (Left) and Ao Lai Ieng (Middle) received the Gold Pins from the guest.